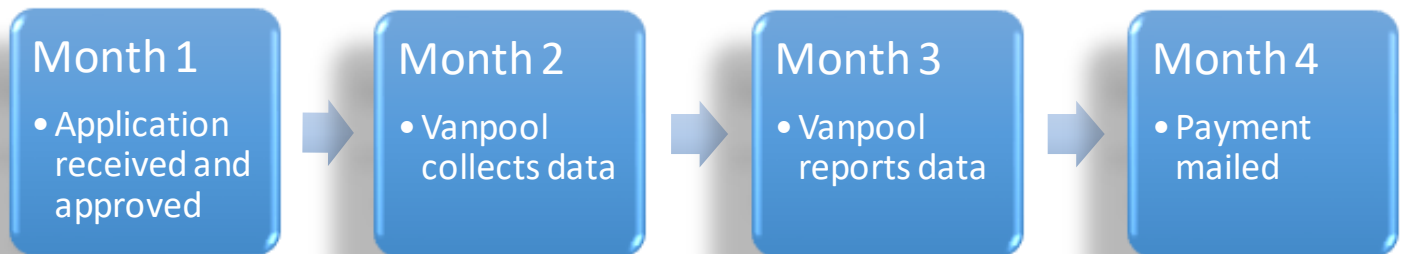


## When will I receive my first monthly payment?

Now that that you have enrolled in Vanpool Alliance, you might be wondering when your monthly payments will start. There is a delay from when you are first approved to report and when you receive your first check in the mail. All new vanpools can expect their first monthly payment during the third calendar month after their application is received. All following payments will be mailed monthly thereafter. The timeline below illustrates the process:



See the example below: Vanpool Alliance receives an application on March 23<sup>rd</sup>. The new vanpool is then approved. The vanpool collects data from the 1<sup>st</sup> to the 30<sup>th</sup> of April. Then in May, the vanpool submits the first monthly report with data for April. In June, the payment for the April data is mailed. In July, the payment for May is mailed, and so on.

For questions about payments, email [vanpoolalliance@omniride.com](mailto:vanpoolalliance@omniride.com).

